

An Introduction to Software Engineering

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Course Objectives

- To introduce software engineering and to explain its importance
- To set out the answers to key questions about software engineering
- To introduce ethical and professional issues and to explain why they are of concern to software engineers

Topics covered

- FAQs about software engineering
- Professional and ethical responsibility

Software engineering

- The economies of ALL developed nations are dependent on software.
- More and more systems are software controlled
- Software engineering is concerned with theories, methods and tools for professional software development.
- Expenditure on software represents a significant fraction of GNP (gross national product: GDP (gross domestic product) plus net factor income from abroad) in all developed countries.

Software costs

- Software costs often dominate computer system costs. The costs of software on a PC are often greater than the hardware cost.
- Software costs more to maintain than it does to develop. For systems with a long life, maintenance costs may be several times development costs.
- Software engineering is concerned with cost-effective software development.

What is software?

- Computer programs and associated documentation such as requirements, design models and user manuals.
- Software products may be developed for a particular customer or may be developed for a general market.
- Software products may be
 - Generic - developed to be sold to a range of different customers e.g. PC software such as Excel or Word.
 - Bespoke (custom) - developed for a single customer according to their specification.
- New software can be created by developing new programs, configuring generic software systems or reusing existing software.

What is software engineering?

- Software engineering is an engineering discipline that is concerned with all aspects of software production.
- Software engineers should adopt a systematic and organised approach to their work and use appropriate tools and techniques depending on the problem to be solved, the development constraints and the resources available.

What is the difference between software engineering and computer science?

- Computer science is concerned with theory and fundamentals; software engineering is concerned with the practicalities of developing and delivering useful software.
- Computer science theories are still insufficient to act as a complete underpinning for software engineering (unlike e.g. physics and electrical engineering).

What is the difference between software engineering and system engineering?

- System engineering is concerned with all aspects of computer-based systems development including hardware, software and process engineering. Software engineering is part of this process concerned with developing the software infrastructure, control, applications and databases in the system.
- System engineers are involved in system specification, architectural design, integration and deployment.

What is a software process?

- A set of activities whose goal is the development or evolution of software.
- Generic activities in all software processes are:
 - Specification - what the system should do and its development constraints
 - Development - production of the software system
 - Validation - checking that the software is what the customer wants
 - Evolution - changing the software in response to changing demands.

What is a software process model?

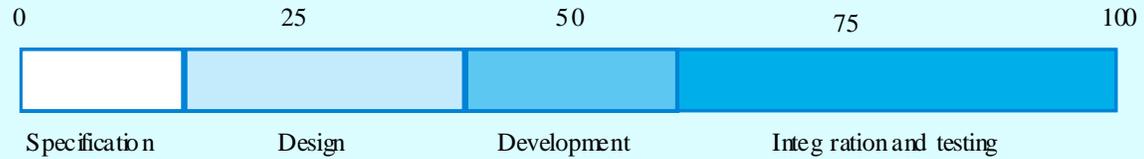
- A simplified representation of a software process, presented from a specific perspective.
- Examples of process perspectives are
 - Workflow perspective - sequence of activities;
 - Data-flow perspective - information flow;
 - Role/action perspective - who does what.
- Generic process models
 - Waterfall;
 - Iterative development;
 - Component-based software engineering.

What are the costs of software engineering?

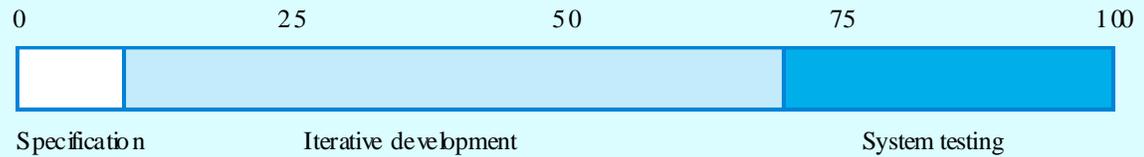
- Roughly 60% of costs are development costs, 40% are testing costs. For custom software, evolution costs often exceed development costs.
- Costs vary depending on the type of system being developed and the requirements of system attributes such as performance and system reliability.
- Distribution of costs depends on the development model that is used.

Activity cost distribution

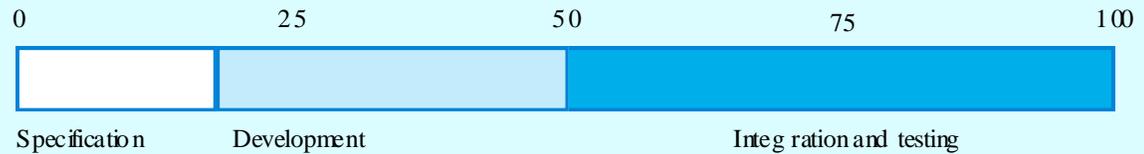
Waterfall model



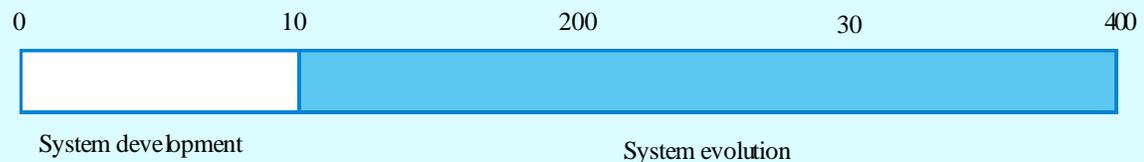
Iterative development



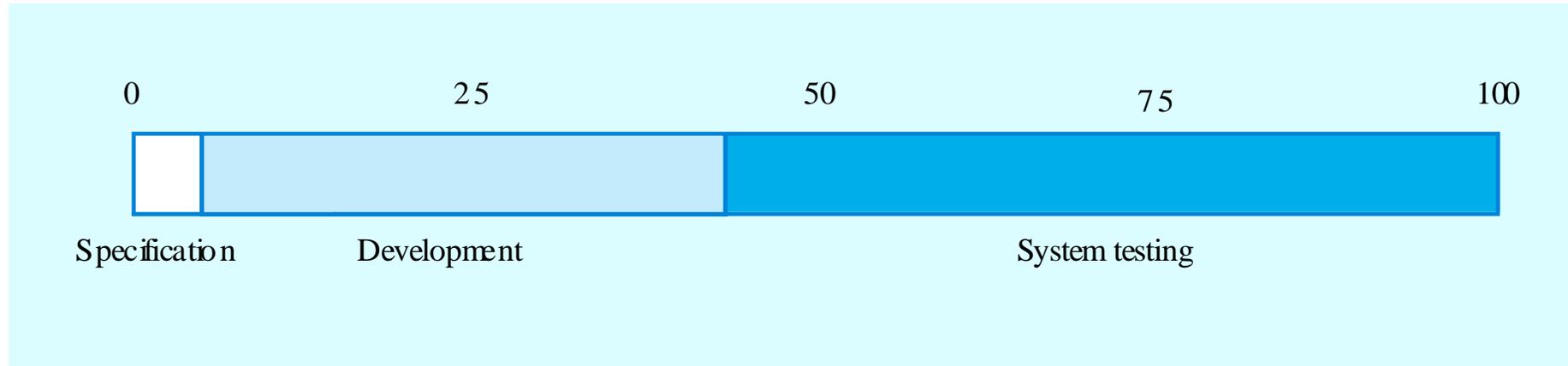
Component-based software engineering



Development and evolution costs for long-lifetime systems



Product development costs



What are software engineering methods?

- Structured approaches to software development which include system models, notations, rules, design advice and process guidance.
- Model descriptions
 - Descriptions of graphical models which should be produced;
- Rules
 - Constraints applied to system models;
- Recommendations
 - Advice on good design practice;
- Process guidance
 - What activities to follow.

What is CASE (Computer-Aided Software Engineering)

- Software systems that are intended to provide automated support for software process activities.
- CASE systems are often used for method support.
- Upper-CASE
 - Tools to support the early process activities of requirements and design;
- Lower-CASE
 - Tools to support later activities such as programming, debugging and testing.

What are the attributes of good software?

- The software should deliver the required functionality and performance to the user and should be maintainable, dependable and acceptable.
- Maintainability
 - Software must evolve to meet changing needs;
- Dependability
 - Software must be trustworthy;
- Efficiency
 - Software should not make wasteful use of system resources;
- Acceptability
 - Software must be accepted by the users for which it was designed. This means it must be understandable, usable and compatible with other systems.

What are the key challenges facing software engineering?

- Heterogeneity, delivery and trust.
- Heterogeneity
 - Developing techniques for building software that can cope with heterogeneous platforms and execution environments;
- Delivery
 - Developing techniques that lead to faster delivery of software;
- Trust
 - Developing techniques that demonstrate that software can be trusted by its users.

Professional and ethical responsibility

- Software engineering involves wider responsibilities than simply the application of technical skills.
- Software engineers must behave in an honest and ethically responsible way if they are to be respected as professionals.
- Ethical behaviour is more than simply upholding the law.

Issues of professional responsibility

- Confidentiality
 - Engineers should normally respect the confidentiality of their employers or clients irrespective of whether or not a formal confidentiality agreement has been signed.
- Competence
 - Engineers should not misrepresent their level of competence. They should not knowingly accept work which is out with their competence.

Issues of professional responsibility

- Intellectual property rights
 - Engineers should be aware of local laws governing the use of intellectual property such as patents, copyright, etc. They should be careful to ensure that the intellectual property of employers and clients is protected.
- Computer misuse
 - Software engineers should not use their technical skills to misuse other people's computers. Computer misuse ranges from relatively trivial (game playing on an employer's machine, say) to extremely serious (dissemination of viruses).

ACM/IEEE Code of Ethics

- The professional societies in the US have cooperated to produce a code of ethical practice.
- Members of these organisations sign up to the code of practice when they join.
- The Code contains eight Principles related to the behaviour of and decisions made by professional software engineers, including practitioners, educators, managers, supervisors and policy makers, as well as trainees and students of the profession.

Code of ethics - principles

- PUBLIC
 - Software engineers shall act consistently with the public interest.
- CLIENT AND EMPLOYER
 - Software engineers shall act in a manner that is in the best interests of their client and employer consistent with the public interest.
- PRODUCT
 - Software engineers shall ensure that their products and related modifications meet the highest professional standards possible.

Code of ethics - principles

- JUDGMENT
 - Software engineers shall maintain integrity and independence in their professional judgment.
- MANAGEMENT
 - Software engineering managers and leaders shall subscribe to and promote an ethical approach to the management of software development and maintenance.
- PROFESSION
 - Software engineers shall advance the integrity and reputation of the profession consistent with the public interest.

Code of ethics - principles

- COLLEAGUES
 - Software engineers shall be fair to and supportive of their colleagues.
- SELF
 - Software engineers shall participate in lifelong learning regarding the practice of their profession and shall promote an ethical approach to the practice of the profession.

Ethical dilemmas

- Disagreement in principle with the policies of senior management.
- Your employer acts in an unethical way and releases a safety-critical system without finishing the testing of the system.
- Participation in the development of military weapons systems or nuclear systems.

Thank you for your attention.